

➤ **Pick up request :**

Send by e-mail the pick up form duly completed to reseau@sodexi.fr This pick up form will be returned for confirmation with pick up reference that will allow you to track your shipment.

Product restrictions are the same that the Airport-to-door product.

➤ **Deadlines for pick up request :**

Area	Deadline (CDG local time)	Specificity	Availability at CDG
Paris (75) / Suburb (92, 93, 94)	11.30	-30 kgs / piece	D
FRANCE Monocolis	11.30		D+1 / D+2 for some cities
FRANCE Multicolis	11.30		D+2 / +3
EUROPE	11.30		D+1 / D+2 for Eastern countries
EUROPE	11.30	If non respect of the pick-up order validation procedure by the shipper.	D+3/+4
INTERCONTINENTAL	14.00		D+2/+3
CHINA	08.00		D+2

Some pick up areas due to their geographic distance may need a longer transit time than above.
In case of doubt we kindly ask you to check the transit time with our customer service.

➤ **Forwarding from CDG**

Once shipment checked and export customs formalities done in CDG your shipment will be forwarded to your station on the first available flight.

A minimum of 3h from check in in CDG to connection on the forwarding flight is needed, customs formalities time not included.

For flights schedules ex CDG thanks to consult our Customer Service or your local Air France Cargo team.

➤ **Triangular forbidden**

The import express service does not permit pick up request to country different from the demanding country. (ex : a customer in Bamako asking for a pick up to be done in Delhi to be forwarded to Madrid is not allowed)